MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting

Facilitator: Eric Johnson, DMH

 Scribe:
 Linda Cooper

 Date:
 10/05/05

 Time:
 10 - 11 a.m.

Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

Sharlene Bryant Others: Cathy Bennett Tim Sullivan Cheryl McQueen Х Jamie Herubin Shannon Johnson Sandy Flores Gary Imes Sara Parks Joyce Sims Mike Frost **Bobby Minish** Linda Smith Rick Debell Carlisa Stallings Х Thelma Hayter Paul Carr Χ Х Eric Johnson Linda Cooper Х

Attendees:

x Alamance-Caswell

x Albemarle

x Catawba

x Centerpoint

x Crossroads

x Cumberland

x Durham

x Eastpointe

x Edgecombe-Nash

x Five – County MHA

Foothills

Guilford

x Johnston

x Mecklenburg

x Neuse

x New River

x Onslow

OPC

x Pathways

x Pitt

x Roanoke-Chowan

x Rockingham

x Sand hills Center

x SE Center

x SE Regional

x Smoky Mountain

x Tideland

x Wake

x Western Highlands

Wilson-Greene

Attendees	:			
Item No.	Topics	Upcoming checkwrites: October 7 th , 14 th , 21 st		
1.	Division and EDS Review	Shannon Johnson/Tim Sullivan: Update Medicaid issues		
		BugCentral Status		
		Key CSRs		
		Operations Support: File Maintenance, Security, and Help Desk		
2.	Area Programs	Area Programs joining this week:		
		Roll call Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.		
		No Checkwrite on September 30th Upcoming Checkwrite (cut-off-dates) - Oct. 7, 14, 21		
		Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: IPRS.QandA@ncmail.net		
		Reminder: Usage of T1017-HI for IPRS will follow Medicaid's implementation date which is currently targeted for 10/21. It will crosswalk to YP962 with an effective DOS of 9/1/05. ADSN, CDSN and ADMRI will cover this service. A User Alert will be sent out when this code is implemented to production.		
		Reminder: Division will cease requirement of CAFAS score in population groups. An updated matrix was sent out. DMH will re-		

Reminder: Division will cease requirement of CAFAS score in population groups. An updated matrix was sent out. DMH will resend this information to ensure that everyone has it.

Reminder: Memo from Director Mike Moseley has been sent to LME directors regarding Katrina Pop-Group (KTRNA). This pop group will be used for tracking purposes only.

October 21 is the final checkwrite cut-off to submit claims with DOS of 7-1-04 to 6-30-05.

Enhanced Medical Services Training: October 10-14... http://www.dhhs.state.nc.us/dma/semreg/EnhancedSem.htm

Review any questions regarding Friday's (9-30-05) email (Eligibility Matrix, CMH Target Pop, CAFAS Deletion, Rounding for H-Codes

Attendees:

IPRS Question and Concerns
DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell
MMIS Updates - Shannon Johnson
Medicaid Questions or Concerns-none
Updates to Roll Call?
Any other area program questions/comments?
DMH and/or EDS concluding remarks.

Next Meeting: October 12, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- Review Checkwrite from September 16th and 23rd
- 2. **Upcoming Checkwrites** October 7th, 14th, 21st
- 3. Update on Medicaid Issues Tim Sullivan/Shannon Johnson
- 4. **Bug Central Status:**

3 bugs: 2 in customer review and 1 in process.

Have identified the 766 bug, have resolved the problems and will reprocess claims.

There will be an e-mail sent out regarding the Bug issues.

- 5. **Key CSRs:** All CSRs will be discussed after the Core Team meeting.
- 6. **Operations Support File Maintenance, Security** T1017/HI and YP962 have been added to the Level III file. Adding YP962 to the benefit packages will be put on-hold until Medicaid's implementation of T1017/HI, which is scheduled for 10/21.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)					
Item No.	Topics				
1.	Roll Call				
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.				
3.	Review Checkwrite – September 16, 23				
4.	Upcoming checkwrite - October 7, 14, 21				
5.	IPRS/Medicaid Questions and Anwers				
	 C: Tim Sullivan – The T1017/HI is scheduled to be implemented on 10/21/05 with DOS effective 9/1/05. IPRS will implement T1017/HI (cross-walked to YP962 for processing/pricing) at the same time as Medicaid. Q: Jeanna (Catawba) – If a claim with T1017/HI is submitted before implementation, will it deny? A: Tim Sullivan - The claim will deny with the 286 EOB. Continue to use T1017/HE until implementation. 				
	Q: Kathy (Smokey M) – Will there be information on Rita, as it was on Katrina.				

- A: Thelma Will have to look into that matter.
- R: Kathy Will there be a 1-page service definition for KTRNA like there is for TANF?
- A: Thelma Will look into adding one for KTRNA.
- Q: Kelly (Durham) Inquired on status of a bug #268988 where cross references not being displayed.
- A: Thelma Will have to look into that and follow-up.
- Q: April (SE Regional) Rumors, concerning CMS wanting the State to revoke the request for the service definitions.
- A: Thelma Have not heard anything on the rumor
- Q: Adrienna (Mecklenburg) When will the minutes from last week be posted particularly interested in the POS 12/99.
- A: Eric The minutes will be distributed either today or tomorrow.
- Q: Dean (Roanoke-Chowan) have the issues been fixed that concern the 8000 denial code?
- A: Thelma Response will be forthcoming informing everyone the claims will be systematically reprocessed.
- Q: Kim (Neuse) When are provider-specific rates for DPE due to DMH?
- A: Thelma DMH plans to start working on them in October. Use the existing rate request spreadsheet to submit requests.
- Q. Jeannine (Onslow) Where can the spreadsheet be found?
- A: Thelma Rick will send the spreadsheet out to everyone.
- Q: Jeannine (Onslow) Question regarding billing 30 days of residential service for the month. Is that to be billed on one claim or 30 separate claims?
- A: Thelma Bill one claim. DMH is working on appropriate "limitations" for given services. Will send the list to IPRS coordinators for review.
- Q: Kathy (Smokey M) Problems with billing codes, why not use same codes they had in past.
- A: Multiple scenarios.
- Q: Kim (Neuse) Questions regarding the routing of claims.
- A: Thelma Please submit examples to IPRS Q and A.
- C: Tim Sullivan recapped the issue of brought up a few months back regarding letters being sent from DMA Program Integrity. DMA could not come up with a list of procedure codes to bypass. If the APs have a list of codes Blue Cross will not pay, send them to Tim and he will take them to PI for review.
- 6. DMA Direct Provider Enrollment Questions Angela Floyd and Pamela Horrell (absent) Medicaid Questions or Concerns
- **Updates to Roll Call; Other Questions?**
- 7. DMH and/or EDS Concluding Remarks:

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#						

Issue Items

II1.